

Safeguarding Statement

Dundee Carers Centre is committed to promoting the welfare and wellbeing of the children, young people, and vulnerable adults we provide services and support to. We expect all staff and volunteers to share this commitment.

We have a number of policies and procedures in place that contribute to our safeguarding commitment, including our Protecting People Manual & Guidelines. Our Protecting People Policy is in accordance with the national and local safeguarding policies, procedures, guidance and both our adult and children's policies in line with [Dundee's Protecting People Framework](#).

The policies inform individuals within Dundee Carers Centre:

- What abuse is and how to spot it;
- The process of reporting concerns as soon as abuse or safeguarding concerns are suspected or identified, and
- How reports are followed up.

Sometimes we may need to share information and work in partnership with other agencies when there are concerns about a child or adult's welfare. When sharing information we respect data protection.

If we have a safeguarding concern (including cyberbullying) and need to share information about you or a child or young person, we will try and advise you or the parent/guardian of the young person. However, if it is believed the matter is serious or a criminal offence then information will be shared with or without consent.

We are committed to respecting confidentiality and the information you share with us. However, the safety of adults or children is of paramount concern and overrides the confidentiality of information.

We require Basic Disclosure and Protecting Vulnerable Groups checks to be carried out on all Dundee Carers Centre staff, volunteers and students. We also provide safeguarding training to staff, volunteers and students.

For more information please contact us on [01382 200422](tel:01382200422) or email centre@dundeecarerscentre.org.uk

Do you have a safeguarding concern? If you think you or a child or adult is in immediate danger contact the police at once on 999.

For other risks and concerns about a child, you should phone **Dundee Child Protection Line on 307999 – this is available 24 hours a day, every day.**

For other risks and concerns about an adult, you should contact: **Social Work First Contact team on (01382) 434019 (or Emergency Duty team if out of office hours on (01382) 307964).**